

Adeel Zubair

Designer, Photographer & LEGO Artist

Artist / designer with 3 years of experience in product development and design. Proven results through collaboration with a cross-functional team by having a teammate demeanour, exhibitor and speaker at both local / international events, work that featured in the national press, building a strong community surrounding my work through a high level of self-motivation.

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SKILLS

- Design & Development / Product Development / User Experience (UX) / Prototyping / Project Management
- Adobe / Arduino / AutoDesk 3DS Max / KeyShot / Macintosh / Microsoft Office / LEGO Digital Designer / SketchUp / SolidWorks / Windows
- Architectural Models / Fine Art / Graphic Design / Illustration / LEGO System / Marker Rendering / Model Making / Film & Studio Photography / Prototyping / Product Design / Stop Motion / Sculpture / Textiles

EDUCATION

BA Product Design

Middlesex University (2014 - 2017)

BTEC Level 3 Extended Diploma, Art & Design

Sir George Monoux College (2012 - 2014)

WORK EXPERIENCE

Consumer Service Advisor

The LEGO Group (11/2020 - 02/2021)

- Engaging with shoppers / consumers to increase customer loyalty.
- Representing the LEGO brand through a unique tone of voice and writing handling models when communicating with consumers.
- Proficient in assessing verbal / written scenarios quickly and solving problems using a variety of tools available.
- Prioritising and multitasking to meet customers' expectations.

Sales Associate

The LEGO Group (01/2018 - 01/2020)

- Greeting countless visitors as they walk into visit the biggest LEGO Store in the world and inviting them to return to the store again.
- Management set various tasks on building interactive props to celebrate new launches, this created engaging and memorable visits for customers on countless occasions.
- Engaging and educating visitors with new and exciting products on the Demo Table, including Boost Creative Toolbox.
- Never missing an opportunity to interact with visitors and customers on the shop floor, asking them open ended questions and advising them with their purchases.
- Serving customers at the tills; handling cash, card payments, dealing with returns and other situations.
- Training new colleagues; giving them an understanding of basic scenarios and tasks they are required to carry out as a Sales Associate and offering them advice on their progress.
- Working on replenishing stock on the shop floor, merchandising products in the stockrooms, re-merchandising out of stock products.